

23 June 2024

Voltage Dip

Around 2:47am today (23 June), CLP Power's 400kV overhead power supply system connecting Yuen Long and Shenzhen experienced a brief voltage dip, during which there was no interruption to power supply.

Some customers might have observed light flickering or dimming during the period. Some electrical installations might experience tripping due to activation of the equipment's protection mechanism.

Thunderstorm warning was in force when the voltage dip occurred. It is suspected that the 400kV overhead power supply system might have been impacted by the unstable weather conditions.

CLP Power received power interruption reports from individual buildings. Our engineering team immediately went to the sites to understand the situation and carry out inspection. We learned from the building managers concerned that their electricians had restarted the customer installations and restored power supply.

CLP Power's engineering team is following up on the incident. We apologise for the inconvenience caused to the customers.

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